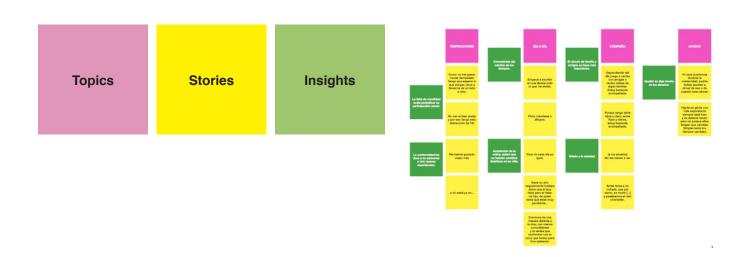
Interviews analysis// You need to extract and cluster information from the interviews to later pose your research questions.

Clustering

- 1. Transcribe and summarise the interviews. Listen to them many times.
- 2. Write the title of the main topics extracted in purple post-its.
- 3. Write extracted keywords and key sentences in yellow post-its. There are relevant bits of interviews.
- 4. Write insights in green post-its. Insights are the hidden information that you found and possible solutions.



HMW How might we?

- 1. Use the insights/problems that came out from your analysis.
- 2. Transform these insights into questions. HMW questions frame the problem(s) for ideation.

HMW How might we increase awareness of the full product offerings?

